

12 July 1991

Dear Survivair User.

There may be a potential problem with certain 1/4 inch air supply hoses manufactured between November 1990 and June 1991. Some of these hoses may experience an air stoppage or restricted air flow. Though Survivair has received no reports of hose failures, suspect hoses should not be used. As a preventive measure, Survivair is initiating a recall of all suspect hoses.

Please check all your Survivair 1/4 inch lightweight hoses. The suspect hoses can be easily identified, and will be promptly replaced by Survivair at no cost to you.

Location:

BOX- The label on the hose box contains a six digit number titled; ORDER xxxxx. This is

the lot number.

HOSE- A white plastic label is wrapped around the ferrule attached to the fitting. This label

contains the part number and the six digit lot number.

Part Numbers: Only 1/4 inch light weight hoses are affected:

Part Number: 9306-21, 9306-22, 9306-24

9306-51, 9306-52, 9306-53

Lot numbers:

The first two digits of the lot number will identify the suspect hose. Return all hoses from lot

17xxxx, 18xxxx, 19xxxx, 50xxxx

Send hoses with these Lot Numbers to your distributor, warranty center or directly to Survivair at:

SURVIVAIR INC. 3001 So. Susan St. Santa Ana, CA 92704 ATTN: Customer Service

All hoses must arrive at Survivair without contamination. If the hose is not safe to handle it will be returned. To speed your return, or discuss shipping requirements, contact Survivair Customer Service at (714) 545-0410.

This recall is being conducted with your safety in mind. Replace these hoses at the first opportunity. We apologize for any inconvenience this may cause, and thank you for your immediate attention.

Sincerely.

President



Survivair Distributor Notice

Warranty Center Notice

12 July 1991

Survivair has discovered a potential problem with certain 1/4 inch air supply hoses manufactured between November of 1990 and June of 1991. Some of these hoses may be subject to a stoppage or restricted flow. Though Survivair has received no reports of hose failures, suspect hoses should not be used. As a preventive measure, Survivair is initiating a mandatory recall of all suspect hoses.

Please check all your Survivair 1/4 inch lightweight hoses. Distributors should not sell any of these hoses in their stock. Customers who have purchased these hoses must be informed to remove them from service and return them. All hoses listed below may be easily identified, and will be promptly replaced by Survivair at no cost to you or your customer.

Location:

BOX- The label on the hose box contains a six digit number titled; ORDER xxxxx. This is

the lot number.

HOSE- A white plastic label is wrapped around the ferrule attached to the hose end fitting.

This label contains the part number and the six digit lot number.

Part Numbers: Only these 1/4 inch light weight hoses are affected:

Part Number: 9306-21, 9306-22, 9306-24

9306-51, 9306-52, 9306-53

Lot numbers: The first two digits of the lot number will identify the suspect hoses. Return all hoses from lot

numbers beginning with:

17xxxxx, 18xxxx, 19xxxx, 50xxxx

Obtain an RMA to return the hoses to Survivair. Include cost of shipping charges with the documents and we will credit your account. Replacement hoses will be sent to you or dropped shipped to your customer. Attached to this notice you will find a letter which you can use to notify your customers of this recall.

Your customers may send hoses directly to Survivair for exchange. All hoses must arrive at Survivair uncontaminated. If hoses are not safe to handle, they will be returned.

Though this recall is being conducted as a safety precaution only, all hoses identified above should be replaced at the first opportunity. Our apologies for any inconvenience this may cause, and our thanks for your immediate attention to customer safety.

For further information call Survivair Customer Service at (800) 821-7236